

PLEASE NOTE

TRAVEL OZ PACKAGES HAVE BEEN DESIGNED FOR INDEPENDENTLY TRAVELLING BACK-PACKERS. TRAVEL OZ ACCOMMODATION VOUCHERS INCLUDED IN THE PACKAGES GIVE YOU ACCESS TO DISCOUNTED MULTI-SHARE ROOMS. IN THE EVENT THAT YOU UPGRADE TO A TWIN OR SINGLE ROOM AND WANT TO USE A VOUCHER, YOU WILL BE REQUIRED TO PAY IN FULL THE BALANCE BETWEEN THE DISCOUNTED VALUE OF THE VOUCHER AND THE COST OF THE ROOM TO WHICH YOU HAVE UPGRADED.

YHA HOSTELS

There are over 140 YHA hostels located throughout Australia. Hostels offer self-catering kitchens and share accommodation.

The accommodation vouchers included in your TRAVEL OZ PASS entitle you to accommodation in multi-share rooms. Single and double rooms are available, subject to a small surcharge and availability.

A valid YHA membership is required prior to commencement of travel. This can be purchased in your own country before departure, or in Australia on arrival.

Accommodation vouchers can only be used for a maximum of three consecutive nights at each YHA hostel. For additional nights, normal hostel rates apply.

SAFETY

Australia has strict bus regulations and YHA as a worldwide membership organisation offers maximum security for its members. Both YHA and Greyhound require the booking of names on their registration sheets which allows a tracking system for travellers.

ADVANCE BOOKINGS

Both YHA and Greyhound offer advance bookings for accommodation and bus travel respectively. During peak travel times, it is strongly advised to pre-book both products.

MORE INFORMATION

For more information on bus travel and YHA Hostel accommodation locations, ask for the...

- ❖ Greyhound Aussie Pass Brochure
- ❖ YHA Accommodation and Discounts Guide

greyhound Australia

www.greyhound.com.au



www.yha.com.au

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YOUR TRAVEL AGENT



LAKEVIEW PARK YHA, KAKADU NATIONAL PARK



ADELPHI COURT YHA, HOBART

TERMS AND CONDITIONS

GENERAL INFORMATION

1. These packages DO NOT include YHA membership which is required for staying at YHA Hostels. We recommend that you join your National YHA Association prior to departure.
2. We recommend you contact the Australian Embassy or consulate for details on visas and health requirements for your stay in Australia.
3. For emergency contact, we recommend you leave the contact details of the YHA Australia office and/or Greyhound with your family members.
4. YHA/Greyhound advise that clients should purchase travel insurance for the period of stay in Australia.

CONDITIONS

THESE TERMS APPLY...

- a. To services designated as 'express services' on the ticket and include those terms to which special attention is drawn under NOTICE TO PASSENGERS.
- b. Where the services are designated as 'tour', to that part of those services provided directly by Greyhound as operator.

1. First day of travel must commence within six months of date of ticket issue. Greyhound Aussie Passes issued for a specific period over consecutive days are valid from the first day of travel until midnight on the final date of pass validity.

2. Greyhound Aussie Passes are non-transferable, and may only be used by the nominated ticket holder. Photographic identification may be required to be produced at any time. Any infringement will result in cancellation of the ticket.

3. Greyhound assumes no responsibility for lost or stolen tickets. Upon proof of purchase, a replacement ticket will be issued by Greyhound's office only and a re-issue fee of \$75(AUD) will apply.

4. Once travel has commenced on the first stage, bus ticket and YHA vouchers become non-refundable. An unused Greyhound Aussie Pass will be refunded in full at Greyhound offices only, less a \$75(AUD) service fee.

5. Greyhound Aussie Passes are valid on Greyhound services and in some instances may not be used for travel on short distance sectors, due to licence regulations.

6. Travel reservations must be made in advance. Bookings are required a minimum of 12 hours prior to departure. During peak periods, bookings should be made a minimum of three days prior to travel. No changes of travel are permitted less than 12 hours prior to departure. Failure to board the bus will result in full fare being paid for that sector of travel.

7. The first travel sector may be booked at any accredited Greyhound travel agent, but once travel has commenced, all further reservations must be made through a Greyhound terminal, or by phoning CENTRAL RESERVATIONS 13 14 99. Travellers must be at the embarkation point at least 20 minutes before departure time, otherwise Greyhound may cancel the traveller's reservation.

8. All travel using a Travel Oz Pass is subject to the conditions endorsed in each ticket. A copy of the conditions may be obtained by contacting any of our offices.

9. The YHA accommodation in this package is for shared accommodation only. Upon arrival at the hostel you may upgrade to a twin-share room (subject to availability) by paying the difference between the discounted Travel Oz price for multi-share accommodation to the normal room rate for twin-share accommodation.

10. YHA accommodation vouchers are non-transferable and valid for 12 months from date of arrival in Australia. Refund is not available for lost, stolen or unused vouchers.
11. YHA accommodation vouchers can only be used for a maximum of three consecutive nights at each YHA Hostel; for additional nights normal hostel rates apply. They are not valid at Ayers Rock, Kings Canyon or any of the YHA ski lodges.

CANCELLATION AND AMENDMENT

TRAVEL OZ PACKAGES

1. Cancellation outside 30 days of collection of documents incurs \$75(AUD) cancellation fees.
2. Cancellation within 30 days of collection of documents incurs \$150(AUD) cancellation fees.
3. Cancellations after collection of documents and prior to use of accommodation vouchers or travel vouchers incurs \$150(AUD) cancellation fees.
4. No refund is available on any unused portion of the Travel Oz product after commencement of the package.
5. Amendments (not cancellations) to the original booking after confirmation will incur an amendment fee of \$25(AUD) per person and per amendment.

CITY ARRIVAL PACKAGES

1. Cancellation outside 28 days prior to departure incurs \$20(AUD) cancellation fees.
2. Cancellation within 28 to 14 days prior to departure incurs \$40(AUD) cancellation fees.
3. Cancellations less than 14 days prior to departure incurs full package price.

NOT INCLUDED IN TRAVEL OZ PACKAGE FARE

- Membership of YHA
- Meals, morning, afternoon or evening refreshments
- Transfers from bus stop to accommodation
- Expenses of a personal nature

RESPONSIBILITIES

The responsibility of YHA Australia in connection with those packages is limited to the sale of accommodation only. The sale of other services described herein is made by YHA Australia as agent only for the persons providing such other services and upon condition that YHA Australia shall not be liable for any accident, loss, injury, delay or damage caused by or arising out of the provision of or failure to provide any other such service.

Greyhound and YHA Australia believe that the content of this brochure is correct at the time of printing but all prices and services described herein are subject to change or withdrawal without notice.

Greyhound and YHA Australia will be under no obligation to any person as a result of any inaccuracy or misdescription to provide any services set out herein.



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SYDNEY CENTRAL YHA

MELBOURNE METRO YHA



TRAVEL OZ

AND City Arrival PACKAGES

❖ YHA ACCOMMODATION AND GREYHOUND AUSSIE PASS PACKAGES

❖ THREE AND FOUR NIGHT PACKAGES IN AUSTRALIA'S MAJOR CITIES

for backpacker travellers and adventurers



CAIRNS CENTRAL YHA



RAILWAY SQUARE YHA



SYDNEY CENTRAL YHA



CAIRNS CENTRAL YHA

VALID 1 APRIL 2005 TO 31 MARCH 2006

greyhound Australia



